Attorney's Docket No.: 02324-019001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Luis Ortiz et al. Art Unit: 2666

Serial No.: 09/267,178 Examiner: Ronald B. Abelson

Filed: March 12, 1999

Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE

PLATFORMS TO PROVIDE TELEPHONY SERVICES

MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

PETITION FOR TWO-MONTH EXTENSION OF TIME

Pursuant to 37 CFR § 1.136, applicants hereby petition that the period for response to the action dated April 21, 2004, be extended for two months to and including September 21, 2004.

Please apply the required fee of \$420, and any other charges or credits, to deposit account 06-1050, referencing attorney docket 02324-019001.

Respectfully submitted,

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SEP 2 1 2004

Date: 9/20/2004

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* See attached document certifying that Rex Huang has limited recognition to practice before the U.S. Patent and Trademark Office under 37 CFR § 10.9(b).

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CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

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